

TERMS & CONDITIONS

Please check the invoice/itinerary for accuracy.
Please make sure that all travelers read our terms & conditions!
Nonrefundable deposit is due at the time of the reservation (deposit amount based on total value of package).
Full payment is due 45 days prior departure.
Payments are accepted in the form of Agency check, Visa, MasterCard, American Express, Discover card.
Once reservation is confirmed and deposit is paid, prices are guaranteed.
Optional Travel Insurance is available on our website: www.tradescotours.com,

TERMS & CONDITIONS

By paying a deposit or full payment, you are accepting Tradesco Tours' Terms & Conditions as follows:

PRICES, TARIFFS AND EXCHANGE RATES: • The rates quoted in this brochure are based on tariffs and foreign exchange rates effective as of December 1, 2018 and are subject to change without notice.
TAXES, SERVICE CHARGES: • Most tours and package prices include all government and local taxes and service charges for service provided as specified in the itinerary; however airline ticket purchases, • Tours which include air may require additional tax. In some cities in Europe, local city or resort taxes apply, which are not included in the package price (even if it says tax included) and are payable on the spot.
NOT INCLUDED IN THE TOUR PRICE: • Tour prices do not include charges for passports, visas and meals not specified in the itinerary or herein, excess baggage, personal and accident insurance, beverages, telephone calls, all items of personal nature or any service not specifically mentioned as "included" in the brochure. Having valid passport and visas is the responsibility of each individual traveler. • Gratuities are NOT included. • Entrance fees are NOT included in the price of private sightseeing tours except when specified as an "included item". • Luggage handling is NOT included in transfer rates, package & tour rates, unless otherwise specified. • Transfers are NOT included with packages and tours, unless otherwise specified. • Train tickets do not include seat assignment except where specified as "included" item. Train seat assignments may be arranged by the traveler at the Railway station prior departure for a minimal charge. • "Tradesco's added value" is based on availability; upgrades and free nights are not guaranteed.
SCHEDULED SIGHTSEEING TOURS: Scheduled Sightseeing Tours are not pre-reserved. Local operators reserve the right to change schedules or cancel tours without notice. Travelers need to call local Operators one day prior to confirm scheduled tour departure time and hotel pick-up if applicable.
DEPOSIT AND PAYMENTS: All bookings require a deposit at the time of the reservation. The deposit amount is nonrefundable and based on the package, or tour price.
• Up to \$1,000 per person value - \$100 per person non-refundable deposit due at the time of reservation.
• Between \$1,000 - \$2,000 per person value - \$200 per person non-refundable deposit due at the time of reservation,
• Between \$2,000 - \$3,000 per person value - \$300 per person non-refundable deposit due at the time of reservation,
• Between \$3,000 - \$4,000 per person value - \$400 per person non-refundable deposit due at the time of reservation,
• Between \$4,000 - \$5,000 per person value - \$500 per person non-refundable deposit due at the time of reservation,
• Between \$5,000 - \$6,000 per person value - \$600 per person non-refundable deposit due at the time of reservation.
With certain packages and tours, a higher deposit may apply. Nonrefundable airline tickets and or rail tickets require advance payment! • Full payment is due 45 days prior to departure for any package, tour or hotel reservation. • Reservations made within 45 days, full payment is due within 2 days of booking. • Reservations made within 14 days prior to departure from the U.S. or Canada: full payment and late booking fee is due at the time of booking. • Airline tickets, rail tickets and cultural program tickets require payment within 24 hours of confirmation. • Tradesco Tours accepts Travel Agent's company check, Visa, MasterCard, Discover Card and American Express as payment for services. • Documents for any services will be released only, once full payment has been received. • Please note: if full payment is not received by the due date, reservations may be canceled.
LATE BOOKING FEE: If your reservation is made within 14 days of US departure date, then a \$30 processing fee will be charged, any special delivery expenses are additional. Canadian reservations are subject to an additional courier fee.
RAIL TICKETS: are subject to \$15 processing fee per order.
THEATRE TICKETS: are subject to \$15 processing fee per each city, and reservation is taken with hotel bookings only in each city. Confirmed theatre tickets are nonrefundable and not exchangeable. All theaters reserve the right to change their published program without notice.
CHANGES IN RESERVATION: First change of reservation is free of charge. Second change - and each subsequent change thereafter is subject to a \$25 handling fee per each service segment.
TRAVEL INSURANCE PROTECTION PLAN: Protect your travel investment with a Travel Insurance protection plan. Tradesco Tours offers its passengers a travel protection plan in cooperation with Travel Insurance Services. For inquiries and to enroll go to www.tradescotours.com and click on Customer Service/Insurance or call Tradesco Tours: 800-448-4321
CANCELLATION (by the client): for any Land Program: **Beyond 45 days** • If a reservation is canceled 45 days (or more) prior to departure, your cancellation fee is your non-refundable deposit plus all revocable charges made by airlines, hotels, land operators and other suppliers. • You may be liable for airline cancellation charges if you cancel your flight reservation for any reason. **Between 20 - 45 days** • Cancellation of an ESCORTED TOUR within 45 days, there will be no refund. • Cancellation of an individual tour, hosted tour, hotel package - the cancellation fee is your non-refundable deposit, plus an additional \$250 per Person, plus 1 night hotel charge in each city, plus the price of any cultural program tickets, airline tickets or rail tickets, which have been already purchased and issued plus all revocable charges made by airlines, hotels, land operators and other suppliers. **Between 10 - 20 days** • Cancellation of an ESCORTED TOUR **within 15 days**, there will be no refund. • Cancellation of an individual tour, hosted tour, hotel package - the cancellation fee is your non-refundable deposit, plus an additional \$350 per Person plus 2 nights hotel charge in each city, the price of any cultural program tickets, airline tickets or rail tickets, which have been already purchased and issued plus all revocable charges made by airlines, hotels, land operators and other suppliers. **Within 10 days** • Cancellation within 10 days prior or "no show" are subject to the full cost of the package, tour or hotel reservation. • There is no refund for any unused portion of a tour or package.
CANCELLATION BY TRADESCO TOURS: Tradesco Tours reserves the right to cancel any tour, cruise or package departure for any reason, and has the right to withdraw any person at any time if their action impose upon or disturb other members of the tour.
RESPONSIBILITY OF TRADESCO TOURS: Tradesco Tours and/or their agents act only in the capacity as agents for the passenger in all matters connected with hotel accommodations, spa treatments, sight-seeing tours and transportation, whether by rail, air, bus, automobile, ship or any other means, and as agents hold themselves free of responsibility for any accident, damage or inconvenience occasioned from any cause whatsoever. Tradesco Tours and/or their agents will not be responsible for any damage, expense or inconvenience caused by late arrivals or departures, change of schedule, strikes or any other conditions, nor will they be responsible for the loss or damage to baggage or any of the passenger's belongings. Tradesco Tours reserves the right not to accept or retain any person of a tour at any time before and during the tour. Travelers are advised that itineraries cannot be altered, however Tradesco has the right to book other hotels within the same or upgraded category than stated in this brochure even if the travel documents have already been issued.
AIRLINE CLAUSE: The passage contract in use by Airlines shall constitute the sole contract between airline and passengers. Tradesco is not responsible for any delay, accident or cancellation of flight. Regarding excess baggage & weight, please see the carrier or your travel agent for regulations. Once an air ticket is issued it is nonrefundable and not changeable.
RAIL TICKETS AND RAIL PASSES: All orders are subject to a \$15 non-refundable handling fee. Passes must be validated within 6 month from the date of issue and prior to the first day's use. A Pass or point-to-point ticket does not guarantee a seat on the train. Passes are refundable only if received within 6 months and prior to validation of the first day of validity. Refunds are subject to cancellation charge. Lost or stolen Passes are not refundable or replaceable. Any refund is subject to a 20% cancellation charge plus supplement fees.
REFUNDS: Refund requests must be made in writing within 30 days of cancellation. The written request must include necessary information and the unused voucher, ticket or other documents to process the request. Once travel has commenced, there will be no refunds for unused portions of travel. Please allow a minimum of 4 weeks to process refunds.
PRICES ARE SUBJECT TO CHANGE. In the event of a price increase, the client will be subject to the increase unless the reservation is paid in full. Any changes made to a reservation for which the price has been guaranteed will result in the booking being re-priced at the prices and airfare in effect at the time the change is made.
AIRLINE TICKETS AND VOUCHERS: Please check all airline tickets and travel vouchers carefully and notify us if you see any discrepancy. Please re-confirm all airline flight numbers and times with the carrier 24 hours prior to the departure.
FARES AND SCHEDULES ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALTHOUGH EVERY EFFORT HAS BEEN MADE TO CHARGE THE CORRECT FARES AND PROVIDE THE CORRECT SCHEDULES BEFORE THE PARTICIPANT'S DEPARTURE, NEITHER FARES NOR SCHEDULES ARE GUARANTEED.



Tradesco Tours Inc.
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www.africawelove.com
Reservation for Travel Agents only:
1-800-448-4321 (USA & Canada)

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