

TERMS AND CONDITIONS

PRICES, TARIFFS AND EXCHANGE RATES:

- The rates quoted in this brochure are based on tariffs and foreign exchange rates effective as of November 15th, 2023, and are subject to change without notice.

TAXES, SERVICE CHARGES:

- Most tours and package prices include government and local taxes and service charges as specified in the itinerary.
- In some cities in Europe, local city or resort taxes apply, which are not included in the package price (even if it says tax included) and are payable at the spot.

NOT INCLUDED IN THE TOUR PRICE:

- Tour prices do not include charges for passports, visas and meals not specified in the itinerary.
- Personal and accident insurance, beverages, telephone calls, all items of personal nature or any service not specifically mentioned as "included" in the brochure.
- Having a valid passport and visa is the responsibility of each individual traveler.
- Gratuities are NOT included.
- Entrance fees are NOT included in the price of private sightseeing tours (or in private transfers) except when specified as an "included item".
- Luggage handling is NOT included in transfer rates, packages, or tour rates, unless otherwise specified.
- Transfers are NOT included with packages and tours, unless otherwise specified.
- Train tickets do not include seat assignment except where specified as "included" item. Train seat assignments may be arranged for an extra charge.

SCHEDULED SIGHTSEEING TOURS:

- Some scheduled Sightseeing Tours are not pre-reserved. Local operators reserve the right to change schedules or cancel tours without notice.
- Travelers need to call local Operators (as shown on their travel documents) one day prior to confirm the scheduled tour's departure time and hotel pick-up if applicable.

DEPOSIT AND PAYMENTS

- All bookings require a 15% deposit at the time of the reservation. The deposit amount is nonrefundable.
- With certain packages and tours, a higher deposit may apply.
- Nonrefundable airline tickets, hotels and/or rail tickets require advance payment beyond and above the initial deposit.
- Full payment is due 45 days prior to departure for any package, tour, or hotel reservation.
- Reservations made within 45 days; full payment is due within 2 days of booking.
- Reservations made within 14 days prior to departure from the U.S. or Canada: full payment and late booking fee is due at the time of booking.
- Airline tickets, rail tickets and cultural program tickets require payment at the time of confirmation.
- Tradesco Tours accepts Travel Agent's company check, Visa, MasterCard, Discover Card and American Express as payment for services.
- Documents for any services will be released only once full payment has been received.
- Please note: if full payment is not received by the due date, reservations may be cancelled.

LATE BOOKING FEE:

- If your reservation is made within 14 days of US departure date, then a \$30 processing fee will be charged, any special delivery expenses are additional. Canadian reservations are subject to an additional courier fee.

THEATRE TICKETS:

- Confirmed theatre tickets are nonrefundable and not exchangeable.
- All theatres reserve the right to change their published program without notice.

CHANGES IN RESERVATION:

- First change of reservation is free of charge. Second change - and each subsequent change thereafter is subject to a \$25 handling fee per service segment.

TRAVEL INSURANCE:

We recommend that you purchase a Travel Protection plan to help protect you and your travel investment against the unexpected. For your convenience, Tradesco Tours offers its passengers a travel protection plan through Travel Insurance Services. For more information, please go to tradescotours.com and click on Our Services/Insurance or call Tradesco Tours 800-448-4321 for a quote. Travel Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company, NAIC #22276

CANCELLATION (by the client) for any Land Program**:

Beyond 45 days * If a reservation is cancelled 45 days (or more) prior to departure, your cancellation fee is your non-refundable deposit plus all revocable charges made by airlines, hotels, land operators and other suppliers. * You may be liable for airline cancellation charges if you cancel your flight reservation for any reason.

Between 20 - 45 days * Cancellation of an ESCORTED TOUR within 45 days, there will be no refund. * Cancellation of an individual tour, hosted tour, hotel package - the cancellation fee is your non-refundable deposit, plus an additional \$250 per Person, plus 1 night hotel charge in each city, plus the price of any cultural program tickets, airline tickets or rail tickets, which have been already purchased and issued plus all revocable charges made by airlines, hotels, land operators and other suppliers.

Between 10 - 20 days * Cancellation of an individual tour, hosted tour, hotel package - the cancellation fee is your non-refundable deposit, plus an additional \$350 per Person plus 2 nights hotel charge in each city, the price of any cultural program tickets, airline tickets or rail tickets, which have been already purchased and issued plus all revocable charges made by airlines, hotels, land operators and other suppliers.

Within 10 days * Cancellation within 10 days prior or "no show" are subject to the full cost of the package, tour or hotel reservation. * There is no refund for any unused portion of a tour or package. Above cancellation policy applies for all Covid 19 related cancellations. It is the client's responsibility to check each country's current entry policy.

CANCELLATION BY TRADESCO TOURS:

Tradesco Tours reserves the right to cancel any tour, cruise or package departure for any reason, and has the right to withdraw any person at any time if their action impose upon or disturb other members of the tour.

RESPONSIBILITY OF TRADESCO TOURS:

Tradesco Tours and/or their agents act only in the capacity as agents for the passenger in all matters connected with hotel accommodations, spa treatments, sight-seeing tours and transportation, whether by rail, air, bus, automobile, ship or any other means, and as agents hold themselves free of responsibility for any accident, damage or inconvenience occasioned from any cause whatsoever. Tradesco Tours and/or their agents will not be responsible for any damage, expense or inconvenience caused by late arrivals or departures, change of schedule, strikes or any other conditions, nor will they be responsible for the loss or damage to baggage or any of the passenger's belongings. Tradesco Tours reserves the right not to accept or retain any person of a tour at any time before and during the tour. Travelers are advised that itineraries cannot be altered, however Tradesco has the right to book other hotels within the same or upgraded category than stated in this brochure even if the travel documents have already been issued. Tradesco is not responsible for any delay, accident, or cancellation of flight. Regarding excess baggage and weight, please see the carrier or your travel agent for regulations. Once an air ticket is issued it is nonrefundable and not changeable.

RAIL TICKETS AND RAIL PASSES: Any refund is subject to a 20% cancellation charge plus supplement fees. Refund requests must be made in writing within 30 days of cancellation. The written request must include necessary information and the unused voucher, ticket or other documents to process the request. Once travel has commenced, there will be no refunds for unused portions of travel. Please allow a minimum of 4 weeks to process refunds.

PRICES ARE SUBJECT TO CHANGE. In the event of a price increase, the client will be subject to the increase unless the reservation is paid in full. Any changes made to a reservation for which the price has been guaranteed will result in the booking being re-priced at the prices in effect at the time the change is made.

TRAVEL DOCUMENTS: Please check all airline tickets and travel vouchers carefully and notify us if you see any discrepancy. Please re-confirm all airline flight numbers and times with the carrier 24 hours prior to the departure. FARES AND SCHEDULES ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALTHOUGH EVERY EFFORT HAS BEEN MADE TO CHARGE THE CORRECT FARES AND PROVIDE THE CORRECT SCHEDULES BEFORE THE PARTICIPANT'S DEPARTURE, NEITHER FARES NOR SCHEDULES ARE GUARANTEED.

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Reservation for Travel Agents only: 1-800-448-4321 (USA & Canada)
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