

TERMS & CONDITIONS

By paying a deposit or full payment, you are accepting Tradesco Tours' Terms & Conditions as follows:

PRICES, TARIFFS AND EXCHANGE RATES: The rates quoted in this brochure are based on tariffs and foreign exchange rates effective as of December 31, 2019 and are subject to change without notice. **TAXES, SERVICE CHARGES:** Most package prices include all government and local taxes and service charges for service provided as specified in the itinerary; however at some Spa Resorts there is local tax, which will be collected on the spot.

NOT INCLUDED IN THE PACKAGE PRICE: Package prices do not include charges for passports, visas and meals not specified in the itinerary or herein, excess baggage, personal and accident insurance, beverages, telephone calls, all items of personal nature or any service not specifically mentioned as "included" in the brochure. Gratuities are not included * Transfers are not included with packages, unless otherwise specified. * Luggage handling is not included in transfer prices

DEPOSIT AND PAYMENTS: All bookings require a \$ 100 per person non-refundable deposit due at the time of reservation. 2 or 3 week Spa packages may require a higher deposit.

* Full payment is due 45 days prior to departure for any package. Reservations made within 45 days, full payment is due within 3 days of reservation. Reservations made within 14 days prior to departure from the U.S. or Canada require full payment at the time of reservation and courier fee will apply for delivering travel documents. Airline tickets and cultural program tickets require payment at the time of reservation.

* Tradesco Tours accepts Travel Agency's company check, Visa, MasterCard, Discover Card and American Express as payment for services.

* Documents for any services will be released only, once full payment has been received. Please note: if full payment is not received by the due date, reservations may be cancelled.

LATE BOOKING FEE: If your reservation is made within 14 days of US departure date, then a \$ 30 processing fee will be charged, which includes the special delivery expenses. Canadian reservations are subject to additional courier fee.

CHANGES IN RESERVATION: First change of reservation is free of charge. Second change - and each & every change thereafter is subject to a \$ 25 handling fee per each city and segment.

TRAVEL INSURANCE: We recommend that you purchase a travel protection plan to help protect you and your travel investment against the unexpected. For your convenience, Tradesco Tours offers its passengers a travel protection plan through Travelex Insurance Services. For more information and rates, please review the product flyer at www.tradescotours.com and click on Our Services/Insurance or call Tradesco Tours 800-448-4321.

The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. To view/download the policy, go to

<http://policy.travelexinsurance.com/ACGB-1217>. Travelex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276. A6A

CANCELLATION BY YOU:

Beyond 45 days

* If you cancel your reservation beyond 45 days of your departure, your cancellation fee is your non-refundable deposit plus all revocable charges made by airlines, hotels, land operators and other suppliers.

* You may be liable for airline cancellation charges if you cancel your flight reservation for any reason. Between 32 - 45 days Cancellation fee of a Spa package: 50% of the spa package price. Between 15 - 32 days Cancellation fee of a Spa package: 70% of the spa package price. Within 15 days Cancellation within 15 days prior or "no show" are subject to the full cost of the spa package.

* There is no refund for any unused portion of a tour or spa package.

RESPONSIBILITY OF TRADESCO TOURS: Tradesco Tours and/or their agents act only in the capacity as agents for the passenger in all matters connected with hotel accommodations, Spa treatments, sightseeing tours and transportation, whether by rail, air, bus, automobile, ship or any other means, and as agents hold themselves free of responsibility for any accident, damage or inconvenience occasioned from any cause whatsoever. Tradesco Tours and/or their agents will not be responsible for any damage, expense or inconvenience caused by late arrivals or departures, change of schedule, strikes or any other conditions, nor will they be responsible for the loss or damage to baggage or any of the passenger's belongings.

AIRLINE CLAUSE: Tradesco is not responsible for any delay, accident or cancellation of flight. Regarding excess baggage & weight, please see the carrier or your travel agent for regulations. Once air ticket is issued it is non refundable and not changeable. NOTE: Airfare quoted are subject to change until it is ticketed. Tradesco Tours Inc. is not responsible for cancellation fees of air ticket reservation, or any special fares due to the itinerary or departure changes. Inclement weather, strikes and other circumstances - which are beyond the control of the Airlines or Tradesco Tours - may create changes in the itinerary at the expense of the traveler.

REFUNDS: Refund requests must be made in writing within 30 days of cancellation. The written request must include necessary information and the unused voucher, ticket or other documents to process the request. Once travel has commenced, there will be no refunds for unused portions of travel. Please allow a minimum of 4 weeks to process refunds.

PRICES ARE SUBJECT TO CHANGE. In the event of a price increase, the client will be subject to the increase unless the reservation is paid in full. Any changes made to a reservation for which the price has been guaranteed will result in the booking being re-priced at the prices in effect at the time the change is made.

VOUCHERS & OTHER TRAVEL DOCUMENTS: Please check carefully that travel documents & vouchers you have received are correct. Please re-confirm all airline flight numbers and times with the carrier 24 hours prior to the departure. Fares and schedules are subject to change without notice. Although every effort has been made to charge the correct fares and provide the correct schedules before the participants departure, neither fares nor schedules are guaranteed. .

Tradesco Tours Inc.

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www.tradescotours.com

Reservation for Travel Agents only

1-800-448-4321 (USA & Canada)

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Your Travel Agent



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A World of Traditions®